

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

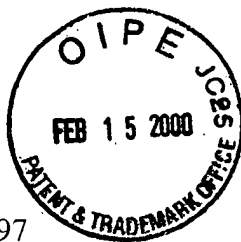
Applicant : Chari et al.

Appl. No. : 08/943,356

Filed : October 1, 1997

For : MANAGING COMPUTER  
SYSTEM ALERTS

Examiner : S. Najjar



Group Art Unit 2758

I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as first-class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on

February 15, 2000  
(Date)

John M. Carlson, Reg. No. 34,303

PRELIMINARY AMENDMENT

Assistant Commissioner for Patents  
Washington, D.C. 20231

Dear Sir:

Applicant conducted a telephone interview with Examiner Saleh Najjar on November 29, 1999, regarding an Office Action mailed on September 30, 1999 regarding a related patent application entitled ALERT CONFIGURATOR AND MANAGER, Application No. 08/942,005 also filed on October 1, 1997. Applicant has amended Claims 1, 11, 20 and 23 in the present patent application pursuant to the comments made by the Examiner during the telephone interview. Applicant has also filed a Continued Prosecution Application under 37 C.F.R. § 1.53(d) pursuant to the Examiner's request. Please consider the above-captioned patent application in view of the following amendments and remarks.

IN THE CLAIMS:

Please amend Claims 1, 11, 20 and 23 as follows:

1. (Twice Amended) A method of monitoring alerts regarding the status of components in a computer, comprising the acts of: